

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

1

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 462

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	35
75-84:	13
85+:	2
Client Declined to Provide Information:	0
Total:	75

CLIENT GENDER

Male:	26
Female:	49
Client Declined to Provide Information:	0
Total:	75

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	1
Lives Alone:	44
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	6
Rural:	46
Greatest Economic Need (Minority):	6

CLIENT RACE

Two or More Races:	4
Caucasian:	58
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	8
Total:	75

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 1

Greatest Economic Need (Non-Minority): 46

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 4

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 0

3 0 0

2 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 6

C2. Conservatorship: 2

C3. Other Family: 3

6 1 0

1 0 0

1 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 38

35 6 0

California Legal Services (Title III B)

PSA Level Quarterly Report

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PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	2	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	9	10	0	0
H2. Advance Health Care Directives (AHCD):	3	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:				
82				
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		66	11	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
454				

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

1

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Humboldt and Del Norte Counties					
9/19/17	LSNC	Civil Clinic	Seniors	1	0.5
9/5/17	HSRC	Elder Law Clinic	Seniors	3	1.5
8/22/17	LSNC	Bankruptcy Clinic	Seniors	1	0.5
8/1/17	HSRC	Elder Law Clinic	Seniors	3	1.5
7/18/17	LSNC	Civil Clinic	Seniors	1	0.5
7/3/17	HSRC	Elder Law Clinic	Seniors	7	3.1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

2

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 139

Total Units of Service for Quarter (Unit=1 Hour): 519

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	42
75-84:	33
85+:	8
Client Declined to Provide Information:	0
Total:	120

CLIENT GENDER

Male:	35
Female:	85
Client Declined to Provide Information:	0
Total:	120

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	75
Homebound:	2
Lives Alone:	68
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	0
Rural:	110
Greatest Economic Need (Minority):	9

CLIENT RACE

Two or More Races:	0
Caucasian:	108
African American:	1
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	3
Total:	120

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 2

Greatest Economic Need (Non-Minority): 85

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

1 0 0

0 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 8

C2. Conservatorship: 0

C3. Other Family: 0

8 6 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

1 1 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 40

40 7 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	21	4	2
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	10	10	3	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	18	18	2	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		105	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		105	27	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:		465		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

3

Total Unduplicated Client Count for Quarter: 126

Total Cases Closed in Quarter: 118

Total Units of Service for Quarter (Unit=1 Hour): 894

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	24
65-74:	67
75-84:	27
85+:	8
Client Declined to Provide Information:	0
Total:	126

CLIENT GENDER

Male:	37
Female:	89
Client Declined to Provide Information:	0
Total:	126

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	85
Homebound:	0
Lives Alone:	79
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	47
Greatest Economic Need (Minority):	11

CLIENT RACE

Two or More Races:	0
Caucasian:	114
African American:	2
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
Total:	126

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 3

Greatest Economic Need (Non-Minority): 80

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 4

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 6

7 1 0

2 0 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

4 0 1

1 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 39

22 9 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	6	1	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	2	0
F2. Supplemental Security Income (SSI):	4	2	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	25	18	10	0
H2. Advance Health Care Directives (AHCD):	9	2	7	0
H3. Financial Powers of Attorney:	9	3	7	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		73	38	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:		846		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 3

Provider Name: Legal Services of Northern California					
County(ies) Butte, Colusa, Glenn, Plumas, Tehama					
9/26/17	Plumas Co.	Plumas Senior Summit	Seniors and Providers	60	4.5
9/26/17	Plumas Co.	Plumas Caregiver Support Group	Providers	10	4
9/25/17	Tehama Co.	Tehama Landlord Coalition Presentation	Community	7	5
9/14/17	Butte Co.	Outreach to Stonewall Alliance	Providers	4	2
9/13/17	Tehama Co.	Outreach to Corning Family Resource Center	Providers	5	3.5
7/31/17	Butte Co.	Outreach to Oroville Hospital Financial Assistance Dept.	Providers	1	2
Ongoing	Tehama Co.	Mental Health Services Agency Housing Subcommittee	Providers	10	10

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 31

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Butte, Colusa, Glenn, Plumas, Tehama					
9/12/17	Butte Co. and Glenn Co.	Presentation to Hispanic Resource Council re Citizenship Clinic	Providers	9	1.5
9/12/17	Butte Co.	Presentation at Jusus Center on Health Rights and Access	Seniors and Community	6	1.5
9/11/17	Plumas Co.	Plumas Multi-Disciplinary Team Meeting	Providers	8	4
9/7/17	Butte Co.	Butte Multi-Disciplinary Team Meeting	Providers	22	3
8/16/17	Tehama Co.	Tehama Multi-Disciplinary Team Meeting	Providers	11	4
8/3/17	Butte Co.	Butte Multi-Disciplinary Team Meeting	Providers	16	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

Total Unduplicated Client Count for Quarter: 469

Total Cases Closed in Quarter: 457

Total Units of Service for Quarter (Unit=1 Hour): 2067

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	112
65-74:	201
75-84:	118
85+:	31
Client Declined to Provide Information:	7
Total:	469

CLIENT GENDER

Male:	166
Female:	303
Client Declined to Provide Information:	0
Total:	469

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	265
Homebound:	25
Lives Alone:	259
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	40
Rural:	109
Greatest Economic Need (Minority):	81

CLIENT RACE

Two or More Races:	1
Caucasian:	302
African American:	59
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	10
Filipino:	6
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	63
Client Declined to Provide Information:	13
Total:	469

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

Greatest Economic Need (Non-Minority): 192

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 61

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 27

A2. Contracts/Warranties: 21

A3. Other Consumer/Finance: 30

24 7 0

18 5 0

28 3 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 7

0 0 0

4 0 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 17

C2. Conservatorship: 0

C3. Other Family: 3

15 0 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

2 0 0

1 2 0

0 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 178

123 22 9

California Legal Services (Title III B)

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Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	27	17	8	1
E3. Other Housing:	18	17	3	1
INCOME MAINTENANCE				
F1. Social Security:	7	7	0	0
F2. Supplemental Security Income (SSI):	10	8	2	0
F3. Pensions/Retiree Benefits:	17	9	2	0
F4. Other Income Maintenance:	6	4	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	10	1	2	1
G2. Elder Abuse/Neglect/Exploitation:	17	17	1	1
G3. Other Individual Rights:	6	4	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	54	45	7	1
H2. Advance Health Care Directives (AHCD):	39	7	17	0
H3. Financial Powers of Attorney:	1	0	3	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		504		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		354	87	16
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1867		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

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Quarter: 1

PSA: 4

Provider Name: *Community Legal, Inc.*

County(ies) *Nevada*

7/19/2017	Grass Valley, CA	Aging and Disability Conference	Seniors and those with disabilities	200	15
8/2/2017	FREED Nevada City	Aging and Disability Resource Council Meeting	Aging and Disability resource group	25	3

County(ies) *Sutter*

8/1/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration	Seniors, disabled, and low income	0	2
9/28/17	Nevada City, CA	Generate program reports for Sutter		0	1
7/10 & 7/1	Marysville, CA	Speak with FREED staff to educate on services provided; grant review and program administration	Seniors, disabled, and low income	6	3.9
7/18/17	Marysville, CA	Contact Yuba/Sutter Bar association to educate on scope of services; Contact self-help center in Sutter County to educate on scope of services	Seniors	4	2.2
8/15/17	Marysville, CA & Nevada City	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration; Sutter County contract administration meeting	Seniors	0	2.5
8/17/17	Nevada City, CA	Contract and program administration; outreach to long term care facilities		0	0.6
8/22/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration	Seniors	0	1.5
8/25/17	Marysville, CA	FREED staff represented Community Legal distributing literature and education on scope of services	Senior/Veterans	100	4

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PSA Level Quarterly Report

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PSA: 4

8/28 & 8/2	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration; coordinate monthly clinic in Sutter County	Seniors	0	3.1
9/5/17		Contract assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services		0	1
9/7/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services	Seniors	2	2.2
9/21/17	Marysville, CA	Program management meeting and generate program reports for Sutter	Seniors	2	0.9
9/27/17	Nevada City, CA	General program reports for Sutter County		0	1
7/13/17	Marysville, CA	FREED Staff educating multi-agency meeting on Community Legal services	Seniors	0	1.5
County(ies) Yuba					
9/5/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County to conduct outreach on Community Legal Services	Seniors	2	1.5
8/1/17	Marysville, CA	Outreach to assisted living facilities and senior centers in Yuba County on Community Legal Services; contract admin	Seniors, disabled, and low income	0	1.8
7/10 & 7/1	Marysville, CA	Speak with FREED staff to education on services provided	Seniors, disabled, and low income	6	2.9
7/18/17	Marysville, CA	Contact Yuba/Sutter Bar and self help center in Yuba County to educate on services;	Seniors	0	2.3
7/13/17	Maryville's, CA	FREED Staff educating multi-agency meeting on Community Legal services	Seniors	0	1.5
7/19/17	Grass Valley, CA	Aging and Disability Conference	Seniors and those with disabilities	120	9

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Quarter: 1

PSA:

4

8/15/17	Marysville, CA & Nevada City	Contact assisted living facilities and senior centers in Yuba County on Community Legal Services; contract and program administration; Yuba County contract administration meeting	Seniors	0	3.4
8/22/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County on Community Legal Services; contract and program administration; Yuba County contract administrative meeting	Seniors	0	2.6
8/28 & 8/2	Marysville, CA	Outreach to assisted living facilities and senior centers in Yuba County CL Services; program admin; clinic	Seniors	0	3.1
8/17/17	Nevada City, CA	program administration; outreach to care facilities		0	0.5
9/7/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County to conduct outreach on community Legal Services	Seniors	2	0.9
9/15/17	Nevada City, CA	Program administration and reporting		0	1.1
8/25/17	Marysville, CA	Distribution of literature for Community Legal	Senior/Veterans	100	4
Provider Name: Legal Services of Northern California					
County(ies) Yolo					
9/25/17	Woodland	Brief presentation on services	Service providers for older adults	50	2
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
9/19/17	Sacramento	Overview of SLH Services at Women Lawyers of Sacramento Artfest	Women Lawyers	7	2.5
8/31/17	Sac Family Court	Overview of Services at EARO Workshop	APS Social Workers	10	4.4
8/17/17	Sac Food Bank & Family Services	Overview of Services at Network Café	Service Providers/Community Organizations	70	1.9

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PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

8/15/17	Sacramento	Overview of Services at MDT Meeting	Service Providers/Community Organizations	14	2.9
7/12/17	MSH Fundraiser, Sacramento	Overview of LSNC services	Service Providers of DV survivors	15	1.7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 33

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 77

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Community Legal, Inc.					
County(ies) Nevada					
9/19/17	Nevada City, CA	Family Law 101		1	2
9/5/17	Nevada City, CA	Family Law Forms		1	3.5
8/31/17	Nevada City, CA	Low Income Estate Planning	Seniors	10	3.5
8/23/17	Nevada City, CA	Record Clearing		2	3.5
8/22/17	Nevada City, CA	Landlord Tenant		5	3.5
8/15/17	Nevada City, CA	Family Law 101		4	2
7/26/17	Nevada City, CA	Record Clearing	Housing barrier removal	0	3.5
7/18/17	Nevada City, CA	Family Law 101	People with family law issues including grandparent issues	8	2
9/27/17	Nevada City, CA	Record Clearing		2	3.5
County(ies) Sierra County					
8/22/17	Nevada City	Landlord Tenant		5	3.5
7/18/17	Nevada City	Family Law Clinic		1	2
7/26/17	Truckee	Record Clearing		2	3.5
8/23/17	Nevada City	Record Clearing		2	3.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

4

8/31/17	Nevada City	Low Income Estate Planning	Seniors	2	3.5
9/19/17	Nevada City	Family Law Clinic		0	2
9/26/17	Nevada City	Record Clearing		0	3.5
7/18/17	Nevada City	VA benefits Clinic	Veterans	3	5
County(ies) Sutter					
7/18/17		Family Law Clinic		1	2
7/18/17		VA Benefits Clinic	Veterans	3	5
7/26/17		Record Clearing		2	3.5
8/22/17		Landlord Tenant		5	3.5
8/23/17		Record Clearing		2	3.5
8/31/17		Low Income Estate Planning	Seniors	2	3.5
9/19/17		Family Law Clinic		0	2
9/26/17		Record Clearing		0	3.5
County(ies) Yuba					
8/22/17		Landlord Tenant		5	3.5
7/26/17		Record Clearing		2	3.5
9/26/17		Record Clearing		0	3.5
9/19/17		Family Law Clinic		0	2
8/31/17		Low Income Estate Planning	Seniors	2	3.5
7/18/17		VA Benefits Clinic	Veterans	3	5
8/23/17		Record Clearing		2	3.5
7/18/17		Family Law Clinic		1	2
Provider Name: Legal Services of Northern California					
County(ies) Placer					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

7/27/17	Auburn, CA	*PRESENTATION to Seniors First*: Update legal services for Seniors through the MLRO. New and ongoing programs.	Senior Service Providers	2	3
8/2017	Auburn	Plan Outreach Activities	LEP Seniors	0	0.4
9/13/17	Loomis	Latino Leadership Forum	Consumers of Health Care Services	200	3
9/2017	Auburn	Coordination of Services within Placer County-Elder financial Abuse	Service Providers	20	1
8/3/17	Placer County	*PRESENTATION* to Placer Community Foundation	Placer County Service Providers	15	3
9/21/17	Roseville	*PRESENTATION** & Discussion Placer MDT (PROJECT)	Service Providers	20	2
County(ies) Yolo					
8/1/17	Woodland	LSNC's services	IHSS Staff	30	2.4
9/20/17	Esparto	Credit checks/reports	Older adults group	15	4.4
7/11/17	Esparto-RISE	Power of Attorney, Advance Health Care Directives, and Wills	Older Adults	15	4
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
9/15/17	Pioneer Towers	Overview of SLH Services	Seniors	10	1
7/11/17	Mather VA Medical	Overview of LSNC services	VA Social Workers	10	2
7/21/17	ACC Senior Services	Debt	Seniors	3	3.7
7/25/17	Sutter Health	Medicare	Retired State Workers	10	1.5
8/16/17	Cordova Senior	Wills & Estates	Seniors	11	1.9
8/1/17	Sac City College	Estate Planning: "What to Expect After a Loved One's Death"	Families of recently deceased	4	3.9
Provider Name: Yuba Sutter Legal Center					
County(ies) Sutter and Yuba					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

4

9/14/17	Oliverhurst Senior Center	Reverse Mortgages, part 1	Seniors	15	3
9/28/17	Oliverhurst Senior Center	Reverse Mortgages, part 2	Seniors	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 41

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 123

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 150

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	9
65-74:	23
75-84:	6
85+:	1
Client Declined to Provide Information:	14
Total:	53

CLIENT GENDER

Male:	11
Female:	28
Client Declined to Provide Information:	14
Total:	53

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	33
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	4
Total:	53

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 45

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 2 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 0

2 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 10

6 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	2	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	24	24	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	1	3	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		54	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		43	11	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		105		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

Provider Name: *Community Legal, Inc.*

County(ies) *Nevada*

7/19/2017	Grass Valley, CA	Aging and Disability Conference	Seniors and those with disabilities	200	15
8/2/2017	FREED Nevada City	Aging and Disability Resource Council Meeting	Aging and Disability resource group	25	3

County(ies) *Sutter*

8/1/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration	Seniors, disabled, and low income	0	2
9/28/17	Nevada City, CA	Generate program reports for Sutter		0	1
7/10 & 7/1	Marysville, CA	Speak with FREED staff to educate on services provided; grant review and program administration	Seniors, disabled, and low income	6	3.9
7/18/17	Marysville, CA	Contact Yuba/Sutter Bar association to educate on scope of services; Contact self-help center in Sutter County to educate on scope of services	Seniors	4	2.2
8/15/17	Marysville, CA & Nevada City	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration; Sutter County contract administration meeting	Seniors	0	2.5
8/17/17	Nevada City, CA	Contract and program administration; outreach to long term care facilities		0	0.6
8/22/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration	Seniors	0	1.5
8/25/17	Marysville, CA	FREED staff represented Community Legal distributing literature and education on scope of services	Senior/Veterans	100	4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

8/28 & 8/2	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration; coordinate monthly clinic in Sutter County	Seniors	0	3.1
9/5/17		Contract assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services		0	1
9/7/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services	Seniors	2	2.2
9/21/17	Marysville, CA	Program management meeting and generate program reports for Sutter	Seniors	2	0.9
9/27/17	Nevada City, CA	General program reports for Sutter County		0	1
7/13/17	Marysville, CA	FREED Staff educating multi-agency meeting on Community Legal services	Seniors	0	1.5
County(ies) Yuba					
9/5/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County to conduct outreach on Community Legal Services	Seniors	2	1.5
8/1/17	Marysville, CA	Outreach to assisted living facilities and senior centers in Yuba County on Community Legal Services; contract admin	Seniors, disabled, and low income	0	1.8
7/10 & 7/1	Marysville, CA	Speak with FREED staff to education on services provided	Seniors, disabled, and low income	6	2.9
7/18/17	Marysville, CA	Contact Yuba/Sutter Bar and self help center in Yuba County to educate on services;	Seniors	0	2.3
7/13/17	Maryville's, CA	FREED Staff educating multi-agency meeting on Community Legal services	Seniors	0	1.5
7/19/17	Grass Valley, CA	Aging and Disability Conference	Seniors and those with disabilities	120	9

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

4

8/15/17	Marysville, CA & Nevada City	Contact assisted living facilities and senior centers in Yuba County on Community Legal Services; contract and program administration; Yuba County contract administration meeting	Seniors	0	3.4
8/22/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County on Community Legal Services; contract and program administration; Yuba County contract administrative meeting	Seniors	0	2.6
8/28 & 8/2	Marysville, CA	Outreach to assisted living facilities and senior centers in Yuba County CL Services; program admin; clinic	Seniors	0	3.1
8/17/17	Nevada City, CA	program administration; outreach to care facilities		0	0.5
9/7/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County to conduct outreach on community Legal Services	Seniors	2	0.9
9/15/17	Nevada City, CA	Program administration and reporting		0	1.1
8/25/17	Marysville, CA	Distribution of literature for Community Legal	Senior/Veterans	100	4
Provider Name: Legal Services of Northern California					
County(ies) Yolo					
9/25/17	Woodland	Brief presentation on services	Service providers for older adults	50	2
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
9/19/17	Sacramento	Overview of SLH Services at Women Lawyers of Sacramento Artfest	Women Lawyers	7	2.5
8/31/17	Sac Family Court	Overview of Services at EARO Workshop	APS Social Workers	10	4.4
8/17/17	Sac Food Bank & Family Services	Overview of Services at Network Café	Service Providers/Community Organizations	70	1.9

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

8/15/17	Sacramento	Overview of Services at MDT Meeting	Service Providers/Community Organizations	14	2.9
7/12/17	MSH Fundraiser, Sacramento	Overview of LSNC services	Service Providers of DV survivors	15	1.7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Community Legal, Inc.					
County(ies) Nevada					
9/19/17	Nevada City, CA	Family Law 101		1	2
9/5/17	Nevada City, CA	Family Law Forms		1	3.5
8/31/17	Nevada City, CA	Low Income Estate Planning	Seniors	10	3.5
8/23/17	Nevada City, CA	Record Clearing		2	3.5
8/22/17	Nevada City, CA	Landlord Tenant		5	3.5
8/15/17	Nevada City, CA	Family Law 101		4	2
7/26/17	Nevada City, CA	Record Clearing	Housing barrier removal	0	3.5
7/18/17	Nevada City, CA	Family Law 101	People with family law issues including grandparent issues	8	2
9/27/17	Nevada City, CA	Record Clearing		2	3.5
County(ies) Sierra County					
8/22/17	Nevada City	Landlord Tenant		5	3.5
7/18/17	Nevada City	Family Law Clinic		1	2
7/26/17	Truckee	Record Clearing		2	3.5
8/23/17	Nevada City	Record Clearing		2	3.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

4

8/31/17	Nevada City	Low Income Estate Planning	Seniors	2	3.5
9/19/17	Nevada City	Family Law Clinic		0	2
9/26/17	Nevada City	Record Clearing		0	3.5
7/18/17	Nevada City	VA benefits Clinic	Veterans	3	5
County(ies) Sutter					
7/18/17		Family Law Clinic		1	2
7/18/17		VA Benefits Clinic	Veterans	3	5
7/26/17		Record Clearing		2	3.5
8/22/17		Landlord Tenant		5	3.5
8/23/17		Record Clearing		2	3.5
8/31/17		Low Income Estate Planning	Seniors	2	3.5
9/19/17		Family Law Clinic		0	2
9/26/17		Record Clearing		0	3.5
County(ies) Yuba					
8/22/17		Landlord Tenant		5	3.5
7/26/17		Record Clearing		2	3.5
9/26/17		Record Clearing		0	3.5
9/19/17		Family Law Clinic		0	2
8/31/17		Low Income Estate Planning	Seniors	2	3.5
7/18/17		VA Benefits Clinic	Veterans	3	5
8/23/17		Record Clearing		2	3.5
7/18/17		Family Law Clinic		1	2
Provider Name: Legal Services of Northern California					
County(ies) Placer					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

4

7/27/17	Auburn, CA	*PRESENTATION to Seniors First*: Update legal services for Seniors through the MLRO. New and ongoing programs.	Senior Service Providers	2	3
8/2017	Auburn	Plan Outreach Activities	LEP Seniors	0	0.4
9/13/17	Loomis	Latino Leadership Forum	Consumers of Health Care Services	200	3
9/2017	Auburn	Coordination of Services within Placer County-Elder financial Abuse	Service Providers	20	1
8/3/17	Placer County	*PRESENTATION* to Placer Community Foundation	Placer County Service Providers	15	3
9/21/17	Roseville	*PRESENTATION** & Discussion Placer MDT (PROJECT)	Service Providers	20	2
County(ies) Yolo					
8/1/17	Woodland	LSNC's services	IHSS Staff	30	2.4
9/20/17	Esparto	Credit checks/reports	Older adults group	15	4.4
7/11/17	Esparto-RISE	Power of Attorney, Advance Health Care Directives, and Wills	Older Adults	15	4
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
9/15/17	Pioneer Towers	Overview of SLH Services	Seniors	10	1
7/11/17	Mather VA Medical	Overview of LSNC services	VA Social Workers	10	2
7/21/17	ACC Senior Services	Debt	Seniors	3	3.7
7/25/17	Sutter Health	Medicare	Retired State Workers	10	1.5
8/16/17	Cordova Senior	Wills & Estates	Seniors	11	1.9
8/1/17	Sac City College	Estate Planning: "What to Expect After a Loved One's Death"	Families of recently deceased	4	3.9
Provider Name: Yuba Sutter Legal Center					
County(ies) Sutter and Yuba					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

4

9/14/17	Oliverhurst Senior Center	Reverse Mortgages, part 1	Seniors	15	3
9/28/17	Oliverhurst Senior Center	Reverse Mortgages, part 2	Seniors	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 5

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 104

Total Units of Service for Quarter (Unit=1 Hour): 405

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	20
65-74:	38
75-84:	17
85+:	6
Client Declined to Provide Information:	0
Total:	81

CLIENT GENDER

Male:	33
Female:	48
Client Declined to Provide Information:	0
Total:	81

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	32
Homebound:	15
Lives Alone:	26
Institutionalized:	28
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	3
Greatest Economic Need (Minority):	9

CLIENT RACE

Two or More Races:	0
Caucasian:	61
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	2
Total:	81

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

5

Greatest Economic Need (Non-Minority): 29

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 8

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 3

7 0 0

1 0 0

0 2 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 6

0 0 0

4 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 0

0 1 1

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 24

17 10 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	9	13	4	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	11	3	22	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	15	9	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	2	0	0
TOTAL CASES OPENED IN QUARTER:		81	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		58	42	4
TOTAL ESTIMATED CASE WORK HOURS SPENT:		405		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

Total Unduplicated Client Count for Quarter: 347

Total Cases Closed in Quarter: 287

Total Units of Service for Quarter (Unit=1 Hour): 4231

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	94
65-74:	154
75-84:	61
85+:	30
Client Declined to Provide Information:	8
Total:	347

CLIENT GENDER

Male:	135
Female:	212
Client Declined to Provide Information:	0
Total:	347

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	202
Homebound:	18
Lives Alone:	151
Institutionalized:	18
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	110
Rural:	0
Greatest Economic Need (Minority):	136

CLIENT RACE

Two or More Races:	23
Caucasian:	130
African American:	30
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	91
Filipino:	16
Japanese:	5
Korean:	1
Laotian:	0
Vietnamese:	7
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	0
Total:	347

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

Greatest Economic Need (Non-Minority): 51

Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 58

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 16

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 5

3 6 2

2 0 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 12

0 0 0

7 0 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 8

C3. Other Family: 0

0 0 0

0 0 4

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 1 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 187

100 16 18

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	9	6	3	1
F2. Supplemental Security Income (SSI):	29	14	11	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	23	21	0	3
G2. Elder Abuse/Neglect/Exploitation:	27	21	0	7
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	13	6	2	10
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	2	0	3
H4. Other Miscellaneous:	9	6	0	0
TOTAL CASES OPENED IN QUARTER:		348		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		196	39	52
TOTAL ESTIMATED CASE WORK HOURS SPENT:		4147		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

6

Provider Name: *Asian American Advancing Justice - Asian Law Caucus*

County(ies) *San Francisco*

9/27/17				0	0
8/5/17	San Francisco	Nihomachi Street Fair Outreach	Nikkei Resisters	50	3

Provider Name: *La Raza Centro Legal, Inc.*

County(ies) *City & County of San Francisco, CA*

Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	11
September	San Francisco public Library - on LOK	Presented at Aging Your way Event 2017 by on LOK on Federal and State Civil Rights Law and Protections Against Housing discrimination	Seniors, Adult with Disabilities, Support Staff	55	15
August 201	Presented to SRO Tenants Meeting and Participated in Tenants Organizing	Presented to SRO Tenants in Mission on landlord rights, responsibilities, habitability, retaliation, building organizing, and networking next steps for	SRO Tenants	55	7
Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and service management once a month	Local area service providers	25	7
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Currey Senior Center first Thursday of every month on MOU with Curry Senior Center	Elderly and disabled	35	0
Weekly in h	LRCL	La Raza Centro Legal Senior Clinic	Elderly and disabled	35	0

Provider Name: *Nihonmachi Legal Outreach dba API Legal Outreach*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

County(ies) San Francisco					
Ongoing	APILO Office	Newsletter: Senior Rights Bulletin	General Public, Service Providers	0	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 49

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: La Raza Centro Legal, Inc.					
County(ies) City & County of San Francisco, CA					
September	SAN FRANCISCO PUBLIC LIBRARY	CIVIL RIGHTS AND HOUSING DISCRIMINATION	SENIORS, ADULTS WITH DISABILITIES, SERVICE PROVIDERS, LOCAL	55	
Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach					
County(ies) San Francisco					
9/30/2017	City Hall	Family Wealth Forum: elder abuse prevention, estate planning	General Public	52	1
9/27/2017	San Francisco Main Library	Aging Your Way Tabling: elder abuse prevention, naturalization, estate planning	General Public	42	9
9/20/2017	Bayview Apartments	Bayview Apartments Community Workshop: elder abuse prevention and awareness	General Public	14	6
8/15/2017	666 Ellis Street	Senior Brown Bag Resource Event	General Public	85	2
8/2/2017	Bayanihan	Bayanihan Community Center Outreach	General Public	96	1
7-19/2017	Institute on Aging	API Partnership Meeting Presentation: presentation of elder abuse education to CBOs	Service Providers	13	16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

35

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 7

Total Unduplicated Client Count for Quarter: 344

Total Cases Closed in Quarter: 322

Total Units of Service for Quarter (Unit=1 Hour): 1447

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	160
75-84:	98
85+:	43
Client Declined to Provide Information:	0
Total:	344

CLIENT GENDER

Male:	95
Female:	249
Client Declined to Provide Information:	0
Total:	344

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	132
Homebound:	0
Lives Alone:	38
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	30
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	56

CLIENT RACE

Two or More Races:	0
Caucasian:	229
African American:	75
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	5
Korean:	0
Laotian:	2
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	14
Total:	344

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 7

Greatest Economic Need (Non-Minority): 57

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 15

1 1 0

6 0 1

11 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 6

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

1 0 0

7 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 85

55 15 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	5	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	35	19	4	9
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	44	28	15	0
H2. Advance Health Care Directives (AHCD):	93	17	76	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	50	30	7	1
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		182	121	19
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1427		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

7

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

9/11/17	Rodeo	Services Available at CCSLS	Seniors	6	3
9/11/17	San Pablo	Services Available at CCSLS	Seniors	7	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

8/29/17	PH Elder Abuse	Elder Abuse	Owners of Long-term care facilities	40	2.5
8/24/17	PH	Presented to APS and MDT re elder abuse	Providers	40	3
8/23/17	Concord	Participated in IHSS SSI Roundtable	Providers	25	4
8/3/17	Richmond	AHCD seminar	Seniors	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 8

Total Unduplicated Client Count for Quarter: 265

Total Cases Closed in Quarter: 175

Total Units of Service for Quarter (Unit=1 Hour): 1017

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	75
65-74:	106
75-84:	63
85+:	21
Client Declined to Provide Information:	0
Total:	265

CLIENT GENDER

Male:	103
Female:	161
Client Declined to Provide Information:	1
Total:	265

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	112
Homebound:	3
Lives Alone:	135
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	73
Rural:	15
Greatest Economic Need (Minority):	76

CLIENT RACE

Two or More Races:	3
Caucasian:	166
African American:	14
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	11
Filipino:	32
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	7
Total:	265

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 8

Greatest Economic Need (Non-Minority): 50

Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 55

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 19

A2. Contracts/Warranties: 9

A3. Other Consumer/Finance: 9

4 4 0

5 2 0

3 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 7

0 0 0

1 0 0

1 0 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 57

D2. Medicare: 5

D3. Other Health/Community Based Care: 2

30 12 2

2 1 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 74

39 1 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	18	0	0	1
INCOME MAINTENANCE				
F1. Social Security:	19	6	8	1
F2. Supplemental Security Income (SSI):	12	4	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	18	8	2	2
G3. Other Individual Rights:	1	0	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	6	3	2	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	16	6	7	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		117	49	9
TOTAL ESTIMATED CASE WORK HOURS SPENT:		984		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

8

Provider Name: Legal Aid Society of San Mateo County

County(ies) San Mateo

9/30/2017	San Mateo	San Mateo Health and Wellness Fair	Seniors	100	4.5
8/4/2017	San Mateo	San Mateo Senior Resource Fair	Seniors	100	8.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid Society of San Mateo County

County(ies) San Mateo

9/26/2017	South San Francisco	H.S.A Training on Public Benefits/Immigrants	County Staff	25	1.5
9/23/2017	Daly City	Public Benefits/Know Your Rights	Immigrants, seniors	40	5
9/21/2017	San Mateo	OAA Provider Mtg	service providers	30	2
9/20/2017	Half Moon Bay	Rotacare Clinic Presentation on Public Benefits/Immigrants	Immigrants, seniors	3	3
9/11/2017	San Mateo	Adult Abuse Prevention Comm.	service providers	10	1
9/11/2017	San Mateo	Commission on Aging Meeting	seniors, service providers	30	1.5
9/7/2017	South San Francisco	HPSM Consumer Advisory Committee Meeting	HPSM members including seniors	18	2.5
7/10/2017	San Mateo	Adult Abuse Prevention Comm.	Service Providers	10	1
7/10/2017	San Mateo	Aging & Adult Mtg	Service Providers	30	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

Total Unduplicated Client Count for Quarter: 319

Total Cases Closed in Quarter: 93

Total Units of Service for Quarter (Unit=1 Hour): 1727

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	53
65-74:	144
75-84:	84
85+:	35
Client Declined to Provide Information:	3
Total:	319

CLIENT GENDER

Male:	102
Female:	217
Client Declined to Provide Information:	0
Total:	319

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	119
Homebound:	6
Lives Alone:	3
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	77
Limited English:	62
Rural:	0
Greatest Economic Need (Minority):	144

CLIENT RACE

Two or More Races:	7
Caucasian:	96
African American:	87
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	16
Cambodian:	0
Chinese:	29
Filipino:	17
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	47
Client Declined to Provide Information:	5
Total:	319

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

Greatest Economic Need (Non-Minority): 39

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 43

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

1 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 55

C3. Other Family: 1

0 0 0

1 10 15

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 23

D2. Medicare: 43

D3. Other Health/Community Based Care: 0

4 1 2

4 3 2

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

0 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	13	3	0	0
F2. Supplemental Security Income (SSI):	53	14	4	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	48	1	2	2
G2. Elder Abuse/Neglect/Exploitation:	80	7	5	6
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	0	1	0
TOTAL CASES OPENED IN QUARTER:		324	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		36	26	31
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1322		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

9

Provider Name: Legal Assistance for Seniors

County(ies) Alameda

9/26/17	Jewish Community Center of the East Bay - Berkeley, CA	Senior Fair	Senior service provider	90	9.1
8/15/17	The Well Christian Community Church – Livermore, CA	Health Fair	Seniors and Caregivers	75	15.1
9/15/17	Fremont Senior Center - CE Site – Fremont, CA	Senior Fair	Seniors	80	6.75
9/10/17	Oakland City Hall - Oakland, CA	Health Fair	Seniors and Caregivers	450	35.4
9/8/17	Southlake Tower - CE Site - Oakland, CA	Senior Fair	Seniors	100	10.1
9/19/17	Berkeley Adult School - CE Site - Berkeley, CA	Senior Fair	Seniors	25	7.2
9/19/17	Lake Merrit Garden Center - CE Site - Oakland, CA	Senior Fair	Seniors	150	19.8
9/21/17	Oakland Zoo - CE Site - Oakland, CA	Seniors Fair	Seniors and Caregivers	1000	31.9
8/12/17	New Hope Baptist Church-CE site – Oakland, CA	Senior Fair	Seniors	120	13.6
7/14/17	Satellite Housing, Inc. - CE Site – Berkeley, CA	Senior Fair	Seniors and Caregivers	362	13.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 162

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

9

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Assistance for Seniors					
County(ies) Alameda					
7/23/17	Fremont Gurdwara Sahib - CE Site – Fremont, CA	Keeping Elders Safe	Seniors	14	13.3
7/12/17	Oak Center Towers - CE Site – Oakland, CA	General LAS	Seniors	44	13.2
8/9/17	Bayside Park - Watermark Retirement Community – Emeryville, CA	Consumer Fraud	Seniors	5	5.6
8/9/17	San Leandro Adult School- CE Site – San Leandro, CA	Medicare Alert	Seniors	70	6.6
8/8/17	Ridgeview Commons - CE Site – Pleasanton, CA	General LAS	Seniors	75	10.7
7/28/17	Multicultural Institute – Berkeley, CA	Citizenship for Seniors	Seniors	8	12.6
8/16/17	Altenheim Senior Housing - CE Site – Oakland, CA	General LAS	Seniors	6	12
7/26/17	St. Joseph's Senior Apartments - CE Site – Oakland, CA	General LAS	Seniors	10	6.6
8/23/17	Congressman Eric Stalwell's Office – Castro Valley, CA	General LAS	Senior service provider	10	6.2
7/21/17	Wittenberg Manor - CE Site – Hayward,	Keeping Elders Safe	Seniors	11	5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

9

7/21/17	Community Health for Asian Americans – Oakland, CA	General LAS	Senior service provider	7	11
7/20/17	Altenheim Senior Housing - CE Site – Oakland, CA	Medicare Alert	Seniors	9	10
7/13/17	Bancroft Senior Homes - CE Site – Oakland, CA	Consumer Fraud	Seniors	17	5
7/12/17	Alameda County Bar Association – Oakland, CA	Keeping Elders Safe	Senior service provider	30	6
7/12/17	Center for Elders Independence - CE Site – Oakland, CA	Citizenship for Seniors	Seniors	10	4.6
7/28/17	Fruitvale San Antonio Senior Center - CE Site – Oakland, CA	Medicare Alert	Seniors	15	4.75
9/14/17	San Leandro Senior Community Center – San Leandro, CA	General LAS	Seniors	12	4.9
9/27/17	Berkeley Health and Human Services – Albany, CA	Keeping Elders Safe	Seniors	40	8.3
9/25/17	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site – Oakland, CA	Create a Secure Future	Seniors	20	3.3
9/25/17	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site – Oakland, CA	Create a Secure Future	Seniors	5	6.5
9/22/17	Fremont, City of - CE Site – Fremont, CA	Seniors' Guide to Public Benefits: Show Me the \$	Senior service provider	10	11.8

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

9/20/17	Altenheim Senior Housing - CE Site – Oakland, CA	Keeping Elders Safe	Seniors	15	8.6
8/14/17	Alameda Commission on Aging – Oakland, CA	General LAS	Seniors	30	4.6
9/18/17	Orchards Senior Homes - CE Site – Oakland, CA	General LAS	Seniors	6	8.6
9/29/17	Stoneridge Creek – Pleasanton, CA	General LAS	Seniors	195	12.5
9/14/17	Mastick Senior Center - CE Site – Alameda, CA	Create a Secure Future	Seniors	64	10.6
9/13/17	Lawrence Moore Manor - CE Site – Berkeley, CA	General LAS	Seniors	1	5.15
9/11/17	Native American Health Center - CE Site – Oakland, CA	General LAS	Senior service provider	12	6.2
9/6/17	Las Bougainvilleas - CE Site – Oakland, CA	Medicare Alert	Seniors	14	7.2
8/24/17	Congresswoman Barbara Lee's Office – Oakland, CA	General LAS	Senior Service Provider	9	5.2
8/24/17	Pleasanton Public Library - CE Site – Pleasanton, CA	Consumer Fraud	Seniors	7	5.9
9/19/17	Berkeley Adult School - CE Site – Berkeley, CA	General LAS	Seniors	25	0.45

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 32

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 243

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10

Total Unduplicated Client Count for Quarter: 420

Total Cases Closed in Quarter: 456

Total Units of Service for Quarter (Unit=1 Hour): 2556

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	57
65-74:	156
75-84:	146
85+:	60
Client Declined to Provide Information:	1
Total:	420

CLIENT GENDER

Male:	165
Female:	255
Client Declined to Provide Information:	0
Total:	420

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	188
Homebound:	26
Lives Alone:	103
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	49
Limited English:	81
Rural:	0
Greatest Economic Need (Minority):	113

CLIENT RACE

Two or More Races:	30
Caucasian:	265
African American:	7
Native American/Native Alaskan:	12
Asian/Pacific Islander	
Asian Indian:	15
Cambodian:	0
Chinese:	34
Filipino:	17
Japanese:	3
Korean:	3
Laotian:	0
Vietnamese:	13
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	7
Total:	420

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10

Greatest Economic Need (Non-Minority): 47

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 108

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 13

A2. Contracts/Warranties: 9

A3. Other Consumer/Finance: 19

12 2 0

9 0 0

18 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 5

0 0 0

5 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 10

C2. Conservatorship: 4

C3. Other Family: 6

11 0 0

4 0 0

5 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 12

D2. Medicare: 12

D3. Other Health/Community Based Care: 8

11 1 0

12 1 0

9 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 43

43 3 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	34	25	5	0
INCOME MAINTENANCE				
F1. Social Security:	10	13	2	0
F2. Supplemental Security Income (SSI):	34	26	4	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	10	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	40	30	3	4
G3. Other Individual Rights:	5	6	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	79	78	25	0
H2. Advance Health Care Directives (AHCD):	26	8	22	0
H3. Financial Powers of Attorney:	15	12	8	0
H4. Other Miscellaneous:	20	18	1	0
TOTAL CASES OPENED IN QUARTER:		420	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		369	77	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2505		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

10

Provider Name: *Senior Adults Legal Assistance (SALA)*

County(ies) *Santa Clara County*

9/27/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on elder Abuse	6	2.4
9/14/17	San Jose Senior Citizens' Commission Meeting at San Jose City Hall	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations for	Members of the Commission and City Staff for the	10	4.5
8/24/17	Law Foundation Office in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	13	2
8/24/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service Providers and advocates that on Elder Abuse Task Force	6	3.6
8/7/17	Bay Area Legal Aid in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	10	1.9
7/27/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	5	2
7/12/17	Sullivan & Cromwell Law Firm in Palo Alto	Represent SALA at Pro Bono Event Planning Meeting Sponsored by Silicon Valley Campaign for Legal Services	Legal Aid Agencies and Campaign members	12	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10

Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies) Santa Clara County					
9/20/17	Berryessa Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	121	3.6
9/14/17	Eastside Neighborhood Center in San Jose	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	140	9
9/7/17	Cypress Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	71	4.3
8/16/17	Cypress Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	70	2.5
7/26/17	Evergreen Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	45	3
7/20/17	Wesley Manor Senior Housing in Campbell	Presentation on Good Legal Health (including Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	23	4.1
7/19/17	Sunnyvale Senior Center	Presentation on Housing & Legal Rights in conjunction with Project Sentinel	Senior participants at the center	16	3.5
7/12/17	Portuguese Organization for Social Services and Opportunities (POSSO) in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention & Planning for the Future)	Senior participants at the center	50	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 33

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 11

Total Unduplicated Client Count for Quarter: 291

Total Cases Closed in Quarter: 295

Total Units of Service for Quarter (Unit=1 Hour): 534

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	75
65-74:	119
75-84:	50
85+:	23
Client Declined to Provide Information:	24
Total:	291

CLIENT GENDER

Male:	145
Female:	146
Client Declined to Provide Information:	0
Total:	291

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	20
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	168
Rural:	0
Greatest Economic Need (Minority):	138

CLIENT RACE

Two or More Races:	0
Caucasian:	37
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	235
Client Declined to Provide Information:	3
Total:	291

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 11

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 234

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 13 0

0 2 0

0 16 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 4 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 1 0

0 0 0

0 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 11 0

0 19 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 0

0 2 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	0	0	22	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	33	0
F2. Supplemental Security Income (SSI):	0	0	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	7	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	12	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	6	0
G3. Other Individual Rights:	0	0	12	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	18	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	7	0
H4. Other Miscellaneous:	0	0	103	0
TOTAL CASES OPENED IN QUARTER:				
0		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		0	295	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		534		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 12

Total Unduplicated Client Count for Quarter: 105

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 57

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	8
65-74:	45
75-84:	35
85+:	17
Client Declined to Provide Information:	0
Total:	105

CLIENT GENDER

Male:	31
Female:	74
Client Declined to Provide Information:	0
Total:	105

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	5
Lives Alone:	39
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	105
Greatest Economic Need (Minority):	3

CLIENT RACE

Two or More Races:	0
Caucasian:	92
African American:	2
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	1
Total:	105

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 12

Greatest Economic Need (Non-Minority): 21

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 4

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 3

2 0 0

3 0 0

17 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 0

1 0 0

1 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 0 0

2 0 0

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

18 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	2	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	6	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	13	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	6	16	0	0
H2. Advance Health Care Directives (AHCD):	0	2	0	0
H3. Financial Powers of Attorney:	0	3	0	0
H4. Other Miscellaneous:	4	10	0	0
TOTAL CASES OPENED IN QUARTER:		22	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		112	0	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		57		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 13

Total Unduplicated Client Count for Quarter: 134

Total Cases Closed in Quarter: 137

Total Units of Service for Quarter (Unit=1 Hour): 1392

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	22
65-74:	56
75-84:	28
85+:	14
Client Declined to Provide Information:	14
Total:	134

CLIENT GENDER

Male:	50
Female:	84
Client Declined to Provide Information:	0
Total:	134

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	70
Homebound:	4
Lives Alone:	41
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	11
Rural:	0
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	1
Caucasian:	97
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	34
Client Declined to Provide Information:	0
Total:	134

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 13

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 34

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 8

10 1 0

4 4 0

8 2 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 0

0 0 0

1 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 4

D3. Other Health/Community Based Care: 3

1 0 1

3 0 0

3 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 34

27 4 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	10	2	0
E3. Other Housing:	7	8	1	0
INCOME MAINTENANCE				
F1. Social Security:	9	3	1	2
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	3	2	0	0
F4. Other Income Maintenance:	1	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	6	2	1
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	3	2	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	11	4	8	0
H4. Other Miscellaneous:	4	5	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		102	26	9
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1392		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 14

Total Unduplicated Client Count for Quarter: 136

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 366

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	51
65-74:	58
75-84:	19
85+:	8
Client Declined to Provide Information:	0
Total:	136

CLIENT GENDER

Male:	64
Female:	72
Client Declined to Provide Information:	0
Total:	136

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	58
Homebound:	0
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	23
Rural:	8
Greatest Economic Need (Minority):	74

CLIENT RACE

Two or More Races:	0
Caucasian:	50
African American:	22
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	52
Client Declined to Provide Information:	1
Total:	136

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 14

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	8	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	16	7	0	0
H2. Advance Health Care Directives (AHCD):	3	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	19	0	0	0
TOTAL CASES OPENED IN QUARTER:		136		
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE				
TOTAL COUNSEL AND ADVICE		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
99		6	1	
TOTAL ESTIMATED CASE WORK HOURS SPENT:		310		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 14

Provider Name: Central California Legal Services, Inc.

County(ies) Fresno & Madera

9/20 & 9/2	VFW 8900 Fresno	Stand down: Senior Vet Legal Check-up	Senior Veterans	350	32
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Central California Legal Services, Inc.

County(ies) Fresno & Madera

9/20/17	VFW Post 8900	Estate Planning Legal Clinic	Senior Veterans	8	8
8/16/17	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	6	8
7/19/17	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	6	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15

Total Unduplicated Client Count for Quarter: 35

Total Cases Closed in Quarter: 45

Total Units of Service for Quarter (Unit=1 Hour): 139

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	16
65-74:	15
75-84:	3
85+:	1
Client Declined to Provide Information:	0
Total:	35

CLIENT GENDER

Male:	12
Female:	23
Client Declined to Provide Information:	0
Total:	35

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	18
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	15
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	0
Total:	35

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 17

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 0

1 0 1

1 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

9 0 0

0 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 25

18 2 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	7	3	1	0
H2. Advance Health Care Directives (AHCD):	0	3	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		35	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		37	4	4
TOTAL ESTIMATED CASE WORK HOURS SPENT:		127		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Central California legal Services Inc.					
County(ies) Tulare County					
9/13/17	Porterville Sr. Center	Estate Planning	Low Income Seniors	9	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 16

Total Unduplicated Client Count for Quarter: 7

Total Cases Closed in Quarter: 5

Total Units of Service for Quarter (Unit=1 Hour): 40

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	2
65-74:	0
75-84:	3
85+:	2
Client Declined to Provide Information:	0
Total:	7

CLIENT GENDER

Male:	4
Female:	3
Client Declined to Provide Information:	0
Total:	7

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1
Homebound:	0
Lives Alone:	6
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	7
Greatest Economic Need (Minority):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	5
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 16

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

1 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 1

1 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	2	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		2	3	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		38		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 16

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: California Indian Legal Services					
County(ies) Inyo & Mono					
9/2017		Power of Attorney Pro Se Packet	Seniors	4	0.5
9/2017		Five Wishes Packet	Seniors	2	0.3
8/2017		AHCD Pro Se Packet	Seniors	2	0.3
7/2017		Do I need a Will (brochure)	Seniors	3	0.5
7/2017		AHCD Pro Se Packet	Seniors	2	0.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 17

Total Unduplicated Client Count for Quarter: 106

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 534

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	42
75-84:	26
85+:	15
Client Declined to Provide Information:	2
Total:	106

CLIENT GENDER

Male:	39
Female:	67
Client Declined to Provide Information:	0
Total:	106

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	51
Homebound:	5
Lives Alone:	49
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	41
Greatest Economic Need (Minority):	2

CLIENT RACE

Two or More Races:	0
Caucasian:	84
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	11
Total:	106

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 17

Greatest Economic Need (Non-Minority): 30

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 1

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 3

0 0 0

3 1 0

2 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 2

C3. Other Family: 4

2 0 0

1 0 0

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 14

12 2 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	1	0	0
E3. Other Housing:	15	10	3	0
INCOME MAINTENANCE				
F1. Social Security:	6	6	0	1
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	0
G3. Other Individual Rights:	4	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	10	10	0	0
H2. Advance Health Care Directives (AHCD):	10	2	7	0
H3. Financial Powers of Attorney:	10	3	5	0
H4. Other Miscellaneous:	7	5	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		70	21	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:		530		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 17

Provider Name: *Senior Legal Services Project*

County(ies) *San Luis Obispo*

8/29/17	Ombudsman's 1500 Lizzie, SLO	Preventing and Protecting Against Elder Abuse	Community & Service Providers	15	1
8/25/17	SLO Police Department	Preventing and Protecting Against Elder Abuse	Service Providers (Police)	25	1
8/22/17	SLO Police Department	Preventing and Protecting Against Elder Abuse	Service Providers (Police)	25	1
8/10/17	Latino Outreach Council	Preventing and Protecting Against Elder Abuse	Community & Service Providers	20	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 18

Total Unduplicated Client Count for Quarter: 298

Total Cases Closed in Quarter: 298

Total Units of Service for Quarter (Unit=1 Hour): 371

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	81
65-74:	102
75-84:	75
85+:	40
Client Declined to Provide Information:	0
Total:	298

CLIENT GENDER

Male:	122
Female:	176
Client Declined to Provide Information:	0
Total:	298

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	19
Lives Alone:	159
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	37
Rural:	88
Greatest Economic Need (Minority):	64

CLIENT RACE

Two or More Races:	6
Caucasian:	236
African American:	12
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	4
Filipino:	12
Japanese:	4
Korean:	2
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	4
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
Total:	298

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 18

Greatest Economic Need (Non-Minority): 69

Greatest Economic Need (Minority Status Unknown): 21

CLIENT ETHNICITY

Hispanic/Latino: 77

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 12

0 0 0

0 0 0

12 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 33

D2. Medicare: 9

D3. Other Health/Community Based Care: 1

32 1 0

9 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 26

26 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	5	0	0
F2. Supplemental Security Income (SSI):	19	18	1	0
F3. Pensions/Retiree Benefits:	29	28	1	0
F4. Other Income Maintenance:	12	12	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	6	6	0	0
H2. Advance Health Care Directives (AHCD):	77	77	0	0
H3. Financial Powers of Attorney:	63	63	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		298	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		295	3	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		371		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 18

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 19

Total Unduplicated Client Count for Quarter: 272

Total Cases Closed in Quarter: 122

Total Units of Service for Quarter (Unit=1 Hour): 1102

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	47
65-74:	105
75-84:	80
85+:	40
Client Declined to Provide Information:	0
Total:	272

CLIENT GENDER

Male:	85
Female:	181
Client Declined to Provide Information:	6
Total:	272

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	150
Homebound:	8
Lives Alone:	134
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	29
Limited English:	60
Rural:	0
Greatest Economic Need (Minority):	72

CLIENT RACE

Two or More Races:	1
Caucasian:	155
African American:	50
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	10
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	43
Client Declined to Provide Information:	3
Total:	272

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 19

Greatest Economic Need (Non-Minority): 84

Greatest Economic Need (Minority Status Unknown): 17

CLIENT ETHNICITY

Hispanic/Latino: 65

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 1

6 1 0

2 0 0

2 0 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 7

1 0 0

2 0 3

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 20

C3. Other Family: 0

1 0 0

1 19 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 1

D3. Other Health/Community Based Care: 4

5 1 0

1 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 7

5 2 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	10	2	4
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	3	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	3	1	1
G3. Other Individual Rights:	6	0	0	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	17	15	5	0
H2. Advance Health Care Directives (AHCD):	18	4	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	6	2	1
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		69	43	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1092		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 19

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Bet Tzedek					
County(ies) Los Angeles County					
8/31/2017	LA	Elder Law	Seniors	18	8
7/12/2017	LA	Financial Elder Abuse	Seniors	25	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20

Total Unduplicated Client Count for Quarter: 174

Total Cases Closed in Quarter: 245

Total Units of Service for Quarter (Unit=1 Hour): 905

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	78
75-84:	48
85+:	22
Client Declined to Provide Information:	0
Total:	174

CLIENT GENDER

Male:	46
Female:	128
Client Declined to Provide Information:	0
Total:	174

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	62
Homebound:	0
Lives Alone:	93
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	6
Rural:	7
Greatest Economic Need (Minority):	28

CLIENT RACE

Two or More Races:	6
Caucasian:	139
African American:	15
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	5
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	174

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 29

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 22

A2. Contracts/Warranties: 15

A3. Other Consumer/Finance: 4

19 7 3

15 4 0

3 0 1

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 11

C2. Conservatorship: 4

C3. Other Family: 4

7 4 4

3 0 0

5 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

3 0 0

1 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 33

32 14 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	7	7	1
E3. Other Housing:	1	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	5	3	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	9	8	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	44	23	20	0
H2. Advance Health Care Directives (AHCD):	6	2	6	0
H3. Financial Powers of Attorney:	10	2	20	0
H4. Other Miscellaneous:	2	4	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		143	87	15
TOTAL ESTIMATED CASE WORK HOURS SPENT:		876		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Inland Counties Legal Services, Inc.					
County(ies) San Bernardino					
9/28/2017	Scherer Center 12202 First Ave. Yucaipa, CA	Senior Health Fair	Seniors	150	7
9/8/2017	Rialto Senior Center 214 N. Palm Rialto, CA	Senior Health Expo	Seniors	300	11.2
7/31/2017	Leisure Shores 24658 San Moritz Dr. Crestline, CA	ICLS Services & Senior Issues	Seniors	10	4.3
7/12/2017	PATH Ventures 18030 Valley Blvd. Bloomington, CA 92316	ICLS Services for Seniors	Seniors living in affordable housing under the PATH program. Assisting the homeless.	25	6.8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 434

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	10
65-74:	34
75-84:	25
85+:	8
Client Declined to Provide Information:	0
Total:	77

CLIENT GENDER

Male:	37
Female:	40
Client Declined to Provide Information:	0
Total:	77

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	35
Homebound:	0
Lives Alone:	32
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	8
Rural:	31
Greatest Economic Need (Minority):	13

CLIENT RACE

Two or More Races:	1
Caucasian:	62
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	77

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 30

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 6

9 0 0

1 0 0

1 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 3

1 1 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

0 1 1

0 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 6

4 2 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	2	3	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	4	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	0	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	16	4	9	0
H2. Advance Health Care Directives (AHCD):	7	0	2	0
H3. Financial Powers of Attorney:	6	0	1	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		84		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		29	22	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:		412		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21

Provider Name: Inland Counties Legal Services, Inc.

County(ies) Riverside

9/28/17	Banning Senior	Information on Consumer Assistance Program (healthcare)	Seniors	4	1.8
9/28/17	Albert A. Chatigny Senior Center	Information on Consumer Assistance Program (healthcare)	Seniors	4	1.8
9/27/17	Perris City Police Department	CARE Team Meeting	CARE Team organizations working with seniors	50	3
9/21/17	Lake Elsinore Senior Activity Center	Information on Consumer Assistance	Seniors	5	1.5
9/21/17	Murrieta Food Bank	Information on Consumer Assistance Program (healthcare)	Seniors	5	2.5
9/5/17	Perris Senior Center	Seniors Forum	Seniors	10	1
8/23/17	Perris City Police Department	CARE Team Meeting	CARE Team organizations working with seniors	55	3.5
8/1/17	Perris Senior Center	Seniors Forum	Seniors	12	1
7/26/17	Perris City Police Department	CARE Meeting for Referrals APS	Ricardo Gonzales APS CARE	1	1
7/26/17	Perris City Police Department	CARE Team Meeting	CARE Team organizations working with seniors	50	3
7/15/17	Perris Senior Center	Seniors Forum	Seniors	10	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22

Total Unduplicated Client Count for Quarter: 625

Total Cases Closed in Quarter: 621

Total Units of Service for Quarter (Unit=1 Hour): 2400

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	199
65-74:	248
75-84:	137
85+:	41
Client Declined to Provide Information:	0
Total:	625

CLIENT GENDER

Male:	243
Female:	382
Client Declined to Provide Information:	0
Total:	625

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	0
Lives Alone:	428
Institutionalized:	57
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	129
Rural:	0
Greatest Economic Need (Minority):	250

CLIENT RACE

Two or More Races:	16
Caucasian:	328
African American:	22
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	10
Filipino:	0
Japanese:	0
Korean:	7
Laotian:	0
Vietnamese:	49
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	188
Client Declined to Provide Information:	0
Total:	625

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22

Greatest Economic Need (Non-Minority): 78

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 116

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 83

A2. Contracts/Warranties: 28

A3. Other Consumer/Finance: 8

68 12 2

27 1 0

5 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 16

0 0 0

10 6 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 29

C2. Conservatorship: 11

C3. Other Family: 11

25 4 0

9 0 2

9 0 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 80

D2. Medicare: 27

D3. Other Health/Community Based Care: 21

68 12 0

20 6 1

16 5 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 114

107 6 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	12	5	0
E3. Other Housing:	53	50	3	0
INCOME MAINTENANCE				
F1. Social Security:	21	19	2	0
F2. Supplemental Security Income (SSI):	17	17	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	5	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	15	12	2	1
G3. Other Individual Rights:	22	21	0	1
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	24	23	1	0
H2. Advance Health Care Directives (AHCD):	9	6	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	9	1	1
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		538	73	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2345		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22

Provider Name: Legal Aid Society of Orange County

County(ies) Orange

9/21/17	Garden Grove	Jordan Intermediate Resource Fair	Community	80	2
9/20/17	Lake Forest	Lake Forest Senior Resource Fair	Seniors	100	3
9/20/17	Westminster	OC Community Service Center Educational Medi-Cal Workshop	Community	30	1
9/15/17	Santa Ana	Immaculate Heart of Mary church SCLAP Service Outreach	Community	50	2
9/12/17	Fullerton	Fullerton Senior Center Health Outreach	Seniors	9	1
9/6/17	Garden Grove	Educational Workshop at Nhan Hoa Comprehensive Health Care	Vietnamese	60	1
7/25/17	Santa Ana	Outreach Re: Services offered by SCLAP at Santa Ana Senior Center	Spanish Seniors	30	2
7/22/17	Buena Park	Citizenship Fair	Community	100	6
7/20/17	Santa Ana	Health Outreach at Southwest Senior Center	Seniors	23	1
7/17/17	Garden Grove	Self Sufficiency Awareness	Community	25	1
7/15/17	Fullerton	Fullerton Health & Wellness Fair	Community	75	3
7/13/17	Garden Grove	Educational Workshop at Alzheimer's of OC	Seniors	15	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid Society of Orange County

County(ies) Orange

9/30/17	Santa Ana	Madison Park Walk-A-Thon Resource Fair	Community	250	5
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22

9/29/17	Santa Ana	UDW homecare Providers Health Fair	Community	50	2
9/23/17	Anaheim	Anaheim Health & Citizenship Fair	Community	200	7
8/29/17	Orange	Outreach Re: Services offered by SCLAP at Orange Senior Center	Seniors	41	2
8/26/17	Anaheim	Immigration and Citizenship Fair	Community	100	4
8/26/17	Anaheim	Health Clinic in the Park at Higher Ground	Community	200	3
8/25/17	Fountain Valley	Health Educational Seminar-Vietnamese Cancer Foundation	Vietnamese	30	2
8/23/17	Garden Grove	Crystal Cathedral Resource Fair	Community	50	2
8/19/17	Santa Ana	Resource Fair	Community	200	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23

Total Unduplicated Client Count for Quarter: 779

Total Cases Closed in Quarter: 779

Total Units of Service for Quarter (Unit=1 Hour): 840

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	156
65-74:	329
75-84:	196
85+:	98
Client Declined to Provide Information:	0
Total:	779

CLIENT GENDER

Male:	252
Female:	527
Client Declined to Provide Information:	0
Total:	779

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	560
Homebound:	2
Lives Alone:	452
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	124
Rural:	1
Greatest Economic Need (Minority):	98

CLIENT RACE

Two or More Races:	1
Caucasian:	582
African American:	47
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	3
Filipino:	21
Japanese:	4
Korean:	3
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	100
Client Declined to Provide Information:	0
Total:	779

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	49	1	0
E3. Other Housing:	65	65	0	0
INCOME MAINTENANCE				
F1. Social Security:	30	30	0	0
F2. Supplemental Security Income (SSI):	10	10	0	0
F3. Pensions/Retiree Benefits:	12	12	0	0
F4. Other Income Maintenance:	5	5	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	42	42	0	0
G3. Other Individual Rights:	65	64	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	153	127	26	0
H2. Advance Health Care Directives (AHCD):	6	5	1	0
H3. Financial Powers of Attorney:	28	19	9	0
H4. Other Miscellaneous:	10	10	0	0
TOTAL CASES OPENED IN QUARTER:		779	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		736	43	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		820		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23

Provider Name: Legal Services of Northern California					
County(ies) Lassen, Modoc, Shasta, Siskiyou and Tr					
9/28/17	Woodlands Apartment Complex	Presentation to residents about services	Seniors	10	4
8/2/17	Redding Rancheria	Redding Rancheria Health Fair	Seniors	150	5.5
7/13/17	Shasta County APS	Presentation to Staff of APS	Staff	13	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) San Diego					
9/26/17	South County Community Action Network Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	125	4
8/30/17	Golden Age Apartments	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60 +	13	2
8/8/17	Escondido Senior Center Presentation on Scams	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60 +	17	2.5
7/20/17	Teamster Hall Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	26	3
7/14/17	Lions Community Manor Project	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 6--	20	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23

7/13/17	Vista Center for The Blind Presentation 2	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Visually impaired seniors and their Caregivers	12	2.5
7/11/17	Vista Center for The Blind	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Visually impaired seniors	13	2.5
Provider Name: Legal Services of Northern California					
County(ies) Lassen, Modoc, Shasta, Siskiyou and Tr					
9/26/17	GAIA Hotel	LGBTQ Community Symposium	Community	75	39.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 24

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 68

Total Units of Service for Quarter (Unit=1 Hour): 103

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	13
65-74:	28
75-84:	17
85+:	10
Client Declined to Provide Information:	0
Total:	68

CLIENT GENDER

Male:	33
Female:	35
Client Declined to Provide Information:	0
Total:	68

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	26
Homebound:	0
Lives Alone:	37
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	26
Rural:	63
Greatest Economic Need (Minority):	19

CLIENT RACE

Two or More Races:	0
Caucasian:	17
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	46
Client Declined to Provide Information:	0
Total:	68

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 24

Greatest Economic Need (Non-Minority): 8

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 47

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 3

2 2 0

5 1 0

1 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 0

2 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 4

0 0 0

0 1 0

4 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 3

1 2 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	4	1	0
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	22	8	14	0
H2. Advance Health Care Directives (AHCD):	6	2	4	0
H3. Financial Powers of Attorney:	2	1	1	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		36	32	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		103		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 24

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 25

Total Unduplicated Client Count for Quarter: 497

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 2954

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	55
65-74:	176
75-84:	149
85+:	117
Client Declined to Provide Information:	0
Total:	497

CLIENT GENDER

Male:	176
Female:	315
Client Declined to Provide Information:	6
Total:	497

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	288
Homebound:	11
Lives Alone:	245
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	45
Limited English:	111
Rural:	0
Greatest Economic Need (Minority):	125

CLIENT RACE

Two or More Races:	8
Caucasian:	313
African American:	95
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	7
Japanese:	0
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	56
Client Declined to Provide Information:	6
Total:	497

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 25

Greatest Economic Need (Non-Minority): 167

Greatest Economic Need (Minority Status Unknown): 27

CLIENT ETHNICITY

Hispanic/Latino: 92

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 5

4 3 0

4 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 2

1 3 3

0 3 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 12

C3. Other Family: 1

1 0 0

2 6 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 2

D3. Other Health/Community Based Care: 8

1 0 0

1 0 0

3 0 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 29

18 3 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 25

E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	13	1	0
E3. Other Housing:	5	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	9	4	0	0
F2. Supplemental Security Income (SSI):	12	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	18	4	3	3
G3. Other Individual Rights:	28	2	2	10
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	19	11	6	0
H2. Advance Health Care Directives (AHCD):	13	4	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	7	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		93	41	18
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2954		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 26

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 525

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	40
75-84:	23
85+:	5
Client Declined to Provide Information:	0
Total:	103

CLIENT GENDER

Male:	44
Female:	59
Client Declined to Provide Information:	0
Total:	103

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	68
Homebound:	9
Lives Alone:	59
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	9
Rural:	103
Greatest Economic Need (Minority):	21

CLIENT RACE

Two or More Races:	1
Caucasian:	73
African American:	3
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	0
Total:	103

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 26

Greatest Economic Need (Non-Minority): 58

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 11

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 40

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 6

4 0 0

3 1 0

5 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 0

D3. Other Health/Community Based Care: 5

4 0 0

0 0 0

1 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 48

38 10 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	1	2	2
E3. Other Housing:	6	5	0	1
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	8	6	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	1	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		74	19	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:		502		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

26

Provider Name: *Legal Services of Northern California*

County(ies) *Mendocino and Lake*

9/25/17	Ukiah	MDT Meeting	Social Services Providers and other Providers	10	1
9/28/17	Lakeport	Tabling at Vet Stand-down Event	Veterans	10	6.4
7/17/17, 8/	Ukiah, Lower Lake, Laytonville, Fort Bragg, Lakeport	Mailed or dropped off brochures re our services to various community partners; Self-Help, community Care, Healthy Start, H.E.L.P., NCO	Low Income person and seniors	381	1.2
7/17/17, 9/	Ukiah	continuum of Care Meetings	Homeless Services Providers	25	4.2
7/12/17, 8/	Ukiah	Community Health Improvement Plan-Poverty Action Team Meetings	Community members and social services providers	10	4.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Mendocino and Lake*

9/27/17	Willits	Rights of Mobile homeowners	Seniors and Mobile homeowners	20	5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 27

Total Unduplicated Client Count for Quarter: 143

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 980

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	50
65-74:	63
75-84:	26
85+:	4
Client Declined to Provide Information:	0
Total:	143

CLIENT GENDER

Male:	48
Female:	95
Client Declined to Provide Information:	0
Total:	143

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	1
Lives Alone:	66
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	26
Limited English:	5
Rural:	22
Greatest Economic Need (Minority):	21

CLIENT RACE

Two or More Races:	1
Caucasian:	131
African American:	7
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	143

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 27

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	7	10	4
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	13	6	4	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	3	0	0
TOTAL CASES OPENED IN QUARTER:		144		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		58	15	23
TOTAL ESTIMATED CASE WORK HOURS SPENT:		959		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

27

Provider Name: *legal Aid of Sonoma County*

County(ies) *Sonoma*

9/28/17	Santa Rosa	Information Presentation (Immigration)	General Public	30	2.5
8/25/17	Petaluma	Information Presentation (Mobile Home Owners Association Meeting)	Elders	14	2.5
8/23/17	Sebastopol	Information Presentation (Burbank Heights/Orchard Senior Housing)	elders	35	4
8/12/17	Santa Rosa	Information Presentation (SR Manufactured Home Owners Association)	Elders	40	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *legal Aid of Sonoma County*

County(ies) *Sonoma*

7/24/17	Lamplighter MHP	Mobile Home (MH) Owners and MH Park Tenants Rights	Low Income and Elder MH Park residents	6	2
7/19/17	La Luz Valley Oaks Homes	Tenants Rights	Low Income and Elder Tenants	4	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter: 165

Total Units of Service for Quarter (Unit=1 Hour): 981

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	59
75-84:	33
85+:	11
Client Declined to Provide Information:	0
Total:	133

CLIENT GENDER

Male:	47
Female:	86
Client Declined to Provide Information:	0
Total:	133

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	78
Homebound:	3
Lives Alone:	67
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	1
Rural:	1
Greatest Economic Need (Minority):	24

CLIENT RACE

Two or More Races:	6
Caucasian:	83
African American:	32
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	2
Total:	133

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	4	0
E3. Other Housing:	2	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	3	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	1
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	40	0	51	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	0	7	0
H4. Other Miscellaneous:	3	1	2	0
TOTAL CASES OPENED IN QUARTER:		133		
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE				
TOTAL COUNSEL AND ADVICE		TOTAL LIMITED ADD. SERVICES		TOTAL LEGAL REPRESENTATION
54		100		11
TOTAL ESTIMATED CASE WORK HOURS SPENT:		933		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

28

Provider Name: Legal Services of Northern California

County(ies) Solano County

9/25/17	Dixon	Dixon Family Services Clinic	Seniors	1	3
9/18/17	Suisun City	Suisun Library - Senior Legal Clinic	Seniors	4	2
9/6/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	7	2
8/2/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	6	2
7/5/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies) Solano County

Bi-weekly	LSNC Office	Tenants' Right & Responsibilities Clinic (seven clinics held)	Solano Tenants	10	7
9/27/17	Solano Senior	Housing Discrimination Presentation to LGBT Seniors	Seniors	10	11
9/13/17	Solano Senior	Presentation to Winters Senior Foundation	Seniors	25	8
9/8/17	Solano County	Senior Coalition Meeting	Seniors Coalition	12	2
8/28/17	Solano County	Presentation to Solano Mental Health Staff - LSNC Services	Service Providers	20	2
7/25/17	Solano County	Solano Pride Gay & Grey Mtg	Seniors	10	4
7/17/17	Solano County	Solano Pride Meeting	Service Providers	5	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 29

Total Unduplicated Client Count for Quarter: 598

Total Cases Closed in Quarter: 988

Total Units of Service for Quarter (Unit=1 Hour): 1624

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	102
65-74:	251
75-84:	169
85+:	64
Client Declined to Provide Information:	12
Total:	598

CLIENT GENDER

Male:	245
Female:	353
Client Declined to Provide Information:	0
Total:	598

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	73
Homebound:	0
Lives Alone:	164
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	4
Rural:	598
Greatest Economic Need (Minority):	2

CLIENT RACE

Two or More Races:	7
Caucasian:	558
African American:	0
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	3
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	3
Total:	598

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 29

Greatest Economic Need (Non-Minority): 188

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 16

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 109

4 0 0

1 0 0

109 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 5

C3. Other Family: 6

5 0 0

5 0 0

5 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 5

D3. Other Health/Community Based Care: 2

4 0 0

1 0 1

2 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 42

37 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	10	0	0
E3. Other Housing:	48	40	0	1
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	9	0	0
G3. Other Individual Rights:	7	7	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	445	287	1	13
H2. Advance Health Care Directives (AHCD):	314	200	1	8
H3. Financial Powers of Attorney:	324	206	1	6
H4. Other Miscellaneous:	30	23	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		956	3	29
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1616		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					
County(ies) El Dorado County					
9/7/17	EDC SIRS Meeting Placerville	Senior Legal Services	Seniors	25	2
8/2/17	Tahoe Senior Center	Senior Legal Services	Seniors	10	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 30

Total Unduplicated Client Count for Quarter: 146

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 522

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	18
65-74:	61
75-84:	41
85+:	26
Client Declined to Provide Information:	0
Total:	146

CLIENT GENDER

Male:	51
Female:	95
Client Declined to Provide Information:	0
Total:	146

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	0
Lives Alone:	46
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	37
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	135
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	146

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 30

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	4	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	32	7	0	1
G3. Other Individual Rights:	1	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	17	8	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	16	5	4	0
H4. Other Miscellaneous:	24	13	1	1
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		64	10	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:		507		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

30

Provider Name: SeniorAdvocacy Network

County(ies) Stanislaus

8/31/17	Modesto	IEP for Conservator	IEP members	8	2
7/14/17	Modesto	Networking lunch	APS/IHSS	2	1
7/18/17	Modesto	Rotary Lunch/recognition	Rotary members	100	2
7/12/17	Modesto	DA MDT Meeting	Senior Providers	10	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: SeniorAdvocacy Network

County(ies) Stanislaus

9/15/17	Modesto	IOLTA Funding	Legal Aid	6	6
8/24/17	Modesto	Legal Software programs	Legal Aid	3	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 31

Total Unduplicated Client Count for Quarter: 42

Total Cases Closed in Quarter: 61

Total Units of Service for Quarter (Unit=1 Hour): 490

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	15
65-74:	16
75-84:	9
85+:	2
Client Declined to Provide Information:	0
Total:	42

CLIENT GENDER

Male:	13
Female:	29
Client Declined to Provide Information:	0
Total:	42

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	10
Homebound:	1
Lives Alone:	1
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	1
Greatest Economic Need (Minority):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	21
African American:	6
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	42

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 31

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 9

CLIENT ETHNICITY

Hispanic/Latino: 16

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 1

1 0 0

1 0 0

2 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 4

D3. Other Health/Community Based Care: 1

1 0 0

2 2 1

0 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 17

19 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	3	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	0	0
G3. Other Individual Rights:	0	0	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	3	8	3	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	4	0
H4. Other Miscellaneous:	0	2	0	0
TOTAL CASES OPENED IN QUARTER:		42	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		45	15	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		482		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 31

Provider Name: *Central California Legal Services*

County(ies) *Merced*

9/29/2017	Los Banos Community Center	Salute to Seniors Fair	Merced County Seniors	275	8
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 32

Total Unduplicated Client Count for Quarter: 533

Total Cases Closed in Quarter: 461

Total Units of Service for Quarter (Unit=1 Hour): 1739.605

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	123
65-74:	223
75-84:	121
85+:	66
Client Declined to Provide Information:	0
Total:	533

CLIENT GENDER

Male:	183
Female:	350
Client Declined to Provide Information:	0
Total:	533

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	20
Homebound:	0
Lives Alone:	147
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	200
Rural:	212
Greatest Economic Need (Minority):	13

CLIENT RACE

Two or More Races:	2
Caucasian:	411
African American:	33
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	5
Japanese:	6
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	61
Client Declined to Provide Information:	0
Total:	533

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 32

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	37	20	9	4
E3. Other Housing:	27	4	8	1
INCOME MAINTENANCE				
F1. Social Security:	14	6	2	3
F2. Supplemental Security Income (SSI):	4	2	2	0
F3. Pensions/Retiree Benefits:	3	1	1	0
F4. Other Income Maintenance:	5	4	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	10	2	3
G3. Other Individual Rights:	6	28	2	3
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	102	67	17	7
H2. Advance Health Care Directives (AHCD):	18	7	7	0
H3. Financial Powers of Attorney:	12	3	5	0
H4. Other Miscellaneous:	98	10	11	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		290	111	60
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1697.605		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

32

Provider Name: Legal Services for Seniors

County(ies) Monterey

9/1/17	Monterey	Veterans Day at the Fair - Monterey	Senior Veterans	35	7
8/31/17	Monterey	Senior Day - the Monterey County Fair	Monterey County Seniors	350	7
8/31/17	Soledad	Soledad Rotary presentation	Potential clients & business community	27	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services for Seniors

County(ies) Monterey

9/15/17	Salinas	Collaboration	Active Seniors Board memebers	2	1
9/16/17	Oakland	CANHR mtg	Attorneys/Executive Director	7	10
8/8/17	Oakland	Legal Aid statewide mtg	Attorneys	7	10
8/11/17	Monterey	Executive Director educaation	Attorneys	5	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 33

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 1032

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	45
75-84:	16
85+:	9
Client Declined to Provide Information:	0
Total:	103

CLIENT GENDER

Male:	37
Female:	66
Client Declined to Provide Information:	0
Total:	103

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	59
Homebound:	0
Lives Alone:	60
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	22
Rural:	30
Greatest Economic Need (Minority):	43

CLIENT RACE

Two or More Races:	0
Caucasian:	90
African American:	7
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	103

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 33

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	8	2	0
E3. Other Housing:	9	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	6	2	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	3	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	3	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	1	2	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		71	14	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		989		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA:

33

Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

9/28/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at event – Senior Scam Stopper.	Kern County's Senior Population	45	3
9/22/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects on Seniors Day at the Kern County Fair.	Kern County's Senior Population	200	5.2
9/19/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	153	5.2
9/14/2017	East Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the Richardson Special Needs Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	52	1.5
9/7/2017	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Arvin/Lamont Collaborative	Other Service Providers of Kern County's Senior Population	75	2.5
8/15/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	153	7.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 33

8/3/2017	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Arvin/Lamont Collaborative	Other Service Providers of Kern County's Senior Population	57	3.5
7/1//2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	50	7.5
7/13/2017	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Collaborative Meeting	Other Service Providers of Kern County's Senior Population	80	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 43

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0